



YCFC Volunteers

Role Description | Stadium Tour Guide

Department: YCFC Volunteers – Community

Location: LNER Community Stadium, Kathryn Avenue, York, YO32 9AF

Hours: 2-3 hours, once per month

Contract Type: Voluntary

Who are YCFC Volunteers?

YCFC Volunteers is a team of around 50 enthusiastic individuals who give up their time to support the club at first team match days in the following departments:

- Community
- Hospitality
- Media
- Sellers and Way Finders

Each member of the team plays an integral part in achieving our mission of delivering outstanding matchday experiences. All our YCFC Volunteers commit to volunteering at a minimum of 50% of first team match days.

What is the role?

LNER Community Stadium is an 8,500-seat arena and is the home of York City FC. Once a month, our Stadium Tour Guides will show a group around the facilities to provide access to the pitch-side, dugouts, home changing rooms, and key pieces of interest to attendees as well as share trivia and answer questions. This is a great opportunity to engage the community and provide a close-up view for supporters young and old of the club's home.

What are we looking for?

We are looking for people who can work effectively as part of a team in a fast-paced environment. The successful applicants will be enthusiastic, approachable, and friendly with an ability to engage effectively with children and young people.

Core Skills Required – We Are York

We Are Proactive: Able to identify and execute tasks using own initiative.

We Are Approachable and Friendly: Is enthusiastic, with a smiling face, and completes tasks efficiently and accurately.

We Are Experts: Can quickly establish matchday tasks required and develops relevant competencies to undertake the role effectively.

York City FC

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

Phone: 01904 624447

E-Mail: enquiries@yorkcityfootballclub.co.uk

Website: www.yorkcityfootballclub.co.uk

Registered in England: 04689338

VAT Registration Number: 809336031



Role-Specific Skills Required

- Completed, or willing to complete, an FA DBS Check and FA Safeguarding Children qualification (reimbursed upon completion).
- Able to manage a group of children and/or young people effectively.
- Can be trusted to work with children and/or young people.

What do you get in return?

If you join us, you can expect to:

- Gain free entry to a home league match of your choosing for every month which you volunteer at
- Be part of a community-focussed professional football club
- Undertake your role in an outstanding environment with strong values
- Spend time with like-minded individuals
- Access learning and development opportunities

How can I apply?

If you would like to be a YCFC Volunteer, [please complete this short form](#). To discuss anything further, please contact:

Steve Dorey | Development Officer

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