



## YCFC Volunteers

Role Description | Mascot Support

**Department:** YCFC Volunteers – Community  
**Location:** LNER Community Stadium, Kathryn Avenue, York, YO32 9AF  
**Hours:** 2-3 hours on home match days only  
**Contract Type:** Voluntary

### Who are YCFC Volunteers?

YCFC Volunteers is a team of around 50 enthusiastic individuals who give up their time to support the club at first team match days in the following departments:

- Community
- Hospitality
- Media
- Sellers and Way Finders

Each member of the team plays an integral part in achieving our mission of delivering outstanding matchday experiences. All our YCFC Volunteers commit to volunteering at a minimum of 50% of first team match days.

### What is the role?

Children aged 8 and above have the opportunity to be mascots at first team home matches at LNER Community Stadium. The Mascot Support team will be responsible for meeting and greeting the mascots on a matchday, briefing them on the day, then guiding them through the various activities including meeting the players, having a kick about on the pitch, and walking out of the tunnel with the players ahead of kick off before helping them to find their seats for the match. You will support the group to have a fantastic day, ensuring that they are comfortable, safe, and carrying out their roles effectively. For safeguarding purposes, the role will always be undertaken by a minimum of 2 x adults.

### What are we looking for?

We are looking for people who can work effectively as part of a team in a fast-paced environment. The successful applicants will be enthusiastic, approachable, and friendly with an ability to engage effectively with children and young people.

### Core Skills Required – We Are York

*We Are Proactive:* Able to identify and execute tasks using own initiative.

*We Are Approachable and Friendly:* Is enthusiastic, with a smiling face, and completes tasks efficiently and accurately.

### York City FC

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

**Phone:** 01904 624447

**E-Mail:** [enquiries@yorkcityfootballclub.co.uk](mailto:enquiries@yorkcityfootballclub.co.uk)

**Website:** [www.yorkcityfootballclub.co.uk](http://www.yorkcityfootballclub.co.uk)

**Registered in England:** 04689338

**VAT Registration Number:** 809336031



*We Are Experts:* Can quickly establish matchday tasks required and develops relevant competencies to undertake the role effectively.

### **Role-Specific Skills Required**

- Completed, or willing to complete, an FA DBS Check and FA Safeguarding Children qualification (reimbursed upon completion).
- Able to manage a group of children and/or young people effectively.
- Can be trusted to work with children and/or young people.

### **What do you get in return?**

If you join us, you can expect to:

- Gain free entry to every home match which you volunteer at
- Be part of a community-focussed professional football club
- Undertake your role in an outstanding environment with strong values
- Spend time with like-minded individuals
- Access learning and development opportunities

### **How can I apply?**

If you would like to be a YCFC Volunteer, [please complete this short form](#). To discuss anything further, please contact:

**Steve Dorey | Development Officer**

#### **York City FC**

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

**Phone:** 01904 624447

**E-Mail:** [steve.dorey@yorkcityfootballclub.co.uk](mailto:steve.dorey@yorkcityfootballclub.co.uk)

**Website:** [www.yorkcityfootballclub.co.uk](http://www.yorkcityfootballclub.co.uk)



#### **York City FC**

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

**Phone:** 01904 624447

**E-Mail:** [enquiries@yorkcityfootballclub.co.uk](mailto:enquiries@yorkcityfootballclub.co.uk)

**Website:** [www.yorkcityfootballclub.co.uk](http://www.yorkcityfootballclub.co.uk)

**Registered in England:** 04689338

**VAT Registration Number:** 809336031