YCFC Volunteers
Role Description | Ladies Teams Catering and Hospitality

Department: YCFC Volunteers – Ladies Team
Location: York St John University Sports Park, Haxby Road, York, YO31 8TA
Hours: 2-3 hours on home match days only (Sundays)
Contract Type: Voluntary

Following their promotion to Women’s National League, York City Ladies are looking to expand our matchday operations using the YCFC Volunteers programme. You may be a current volunteer, or you may be interested in getting involved to do your bit for the female game following the Lionesses’ success. YCFC has a well-established programme for anyone wanting to volunteer for the Men’s team matchdays, and we have now added the Ladies team matchdays, so we are looking for additional people to be part of what we do.

What is the role?
As part of the Hospitality team, you will be responsible for collecting match day catering from an agreed supplier, delivering this to the venue, and setting it up ready to be consumed by guests, players, and officials. After the match, you will also be responsible for clearing up and returning any catering equipment e.g. trays to the agreed supplier. You will also be tasked with meeting and greeting any special guests and/or sponsors as well as co-ordinating the player of the match award with them.

What are we looking for?
We are looking for people who can work effectively as part of a team in a fast-paced environment. The successful applicants will be enthusiastic, approachable, and friendly with an ability to engage people in conversation and be proactive in decision-making. You must have a UK driving licence and access to your own vehicle to undertake this role.

Core Skills Required – We Are York
We Are Proactive: Able to identify when people need assistance and willing to help.

We Are Approachable and Friendly: Is enthusiastic, with a smiling face, and can engage others in light conversation.

We Are Experts: Can quickly establish matchday essentials e.g. opponents, kick off time, location of amenities to relay to others.
How can I apply?
If you would like to be a YCFC Volunteer, please complete this short form. To discuss anything further, please contact:

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