



## YCFC Volunteers

Role Description | Ladies Teams Admissions and Sellers

**Department:** YCFC Volunteers – Ladies Team

**Location:** York St John University Sports Park, Haxby Road, York, YO31 8TA

**Hours:** 2-3 hours on home match days only (Sundays)

**Contract Type:** Voluntary

Following their promotion to Women's National League, York City Ladies are looking to expand our matchday operations using the YCFC Volunteers programme. You may be a current volunteer, or you may be interested in getting involved to do your bit for the female game following the Lionesses' success. YCFC has a well-established programme for anyone wanting to volunteer for the Men's team matchdays, and we have now added the Ladies team matchdays, so we are looking for additional people to be part of what we do.

### What is the role?

The first point of contact for the majority of supporters, our volunteers will be tasked with ensuring everyone is welcomed to the venue with a friendly face, being signposted to wherever they need to be. Volunteers will also be responsible for taking admissions payments and checking complimentary and sponsors' match tickets.

### What are we looking for?

We are looking for people who can work effectively as part of a team in a fast-paced environment. The successful applicants will be enthusiastic, approachable, and friendly with an ability to engage people in conversation and be proactive in decision-making.

### Core Skills Required – We Are York

*We Are Proactive:* Able to identify when people need assistance and willing to help.

*We Are Approachable and Friendly:* Is enthusiastic, with a smiling face, and can engage others in light conversation.

*We Are Experts:* Can quickly establish matchday essentials e.g. opponents, kick off time, location of amenities to relay to others.

## York City FC

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

**Phone:** 01904 624447

**E-Mail:** [enquiries@yorkcityfootballclub.co.uk](mailto:enquiries@yorkcityfootballclub.co.uk)

**Website:** [www.yorkcityfootballclub.co.uk](http://www.yorkcityfootballclub.co.uk)

**Registered in England:** 04689338

**VAT Registration Number:** 809336031



### How can I apply?

If you would like to be a YCFC Volunteer, [please complete this short form](#). To discuss anything further, please contact:

**Steve Dorey | Development Officer**

#### York City FC

LNER Community Stadium | Kathryn Avenue | York | YO32 9AF

**Phone:** 01904 624447

**E-Mail:** [steve.dorey@yorkcityfootballclub.co.uk](mailto:steve.dorey@yorkcityfootballclub.co.uk)

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