

Job Description

Academy Head of Player Care

Position: Academy Head of Player Care	Department: Academy	Reporting to: Academy Manager
Salary: 28k	Contract: Permanent	Hours per week: 37.5 (5 days out of 7)

Job purpose:
To oversee the delivery of the Academy Player Care Program across the U9 – U21 age groups

Role Competencies:

Planning Timescales:

- To ensure all Academy players are prepared for life outside of professional football
- To oversee the design, structure and delivery of the Academy Player Care program, and differentiating this across the various player age groups.

Decision Making:

- To source the appropriate staff training, CPD and external presenters within this program
- To create a system of evaluation to monitor the success of the Player Care program across the season

Impact & Influence:

- Help players prepare for a successful transition throughout the various stages of their Academy journey.
- Identify key areas where support may be required (EG. Players living in host accommodation, player retain / release etc.) and provide guidance and support to all stakeholders.

Skill Level:

- To assist and monitor the transition of Academy players throughout their Academy journey

Communication:

- Establish and deliver a Mental & Emotional Wellbeing Strategy across the Academy ensuring staff and players receive training in this area.
- Work closely with the Academy Safeguarding Lead and other key areas of the Academy's Multi-Disciplinary Team

Budget Management:

- Ensure all associated costs for the delivery of the Player Care program, including staff development, workshops & experiences sit inside the allocated budget

Lead & Develop:

- Develop further the Player & Parent Voice program ensuring all information collated is shared and actioned.
- Develop a player Alumni system to track progress of players who leave the Academy and offer appropriate support where necessary
- To plan and be the lead co-ordinator of the Academy Player Care Program
- Develop the life skills of Academy players through a comprehensive Life Skills Programme. This programme will be specific to the pedagogical and social age of the players and should be specific to their needs.

Operating Parameters:

- To contribute to the broader development of the Academy through the Academy Management Team and Technical Board

Essential & Desirable Job Criteria:

- Excellent organisational skills (E)
- Ability to set and meet achievable deadlines (E)
- To ensure that equality, diversity and inclusion is maintained and developed across all programmes and areas of the business. (E)
- Relevant safeguarding qualifications (D)
- Relevant mental health / player care qualifications (D)
- Experience of working with children (preferably in a pastoral role) (D)
- Experience of working within a sporting environment (D)

This Role is a regulated post and is exempt from the Rehabilitation of Offenders Act and therefore requires an enhanced DBS.

Competency Total:

Level