



IT TECHNICIAN
EFL House, Preston

35 hours per week

£20,000 per annum, dependent on experience

The IT Technician will be serving as the first point of contact for IT support within the EFL & EFL Trust in order to answer and deal with day to day queries, escalating to the IT manager/External IT service provider for help & advice when required.

The successful candidate will be able to demonstrate the following:

1. Experience of managing Microsoft network server technologies.
2. Knowledge and understanding of LAN/WAN/TCP/IP.
3. Experience of Windows Desktop Support: Windows 10.
4. Experience of Office 365 and associated applications.
5. Knowledge of firewall products/security.
6. Experience of Archiving products.
7. Experience of training and supporting others.
8. Proven understanding of disaster recovery.
9. Experience in an IT support environment and involvement in technical aspects of support.
10. Ability to create, manage and maintain excellent working relationships with internal and external stakeholders including the management of third party vendors.
11. Ability to demonstrate effective control and management of a number of projects at one time.
12. Ability to support multiple sites including home based users

Inclusion Statement

The EFL is committed to creating an inclusive and diverse environment and is proud to be an equal opportunity employer. Applicants fulfilling the criteria will be considered in a meritocratic way and without regard to race, ethnicity, religion or belief(s), gender, gender identity or expression, sexual orientation, marital status, disability, age or with regards to pregnancy or maternity.

Safeguarding Statement

The EFL is committed to safeguarding the welfare of children and adults at risk and require all employees to share this commitment and promote the welfare of these groups.

Applicants will be asked about any previous convictions and cautions. Amendments to the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 (2013 and 2020) provides that when applying for certain jobs and activities, certain convictions and cautions are considered 'protected'. This means that they do not need to be disclosed to employers, and if they are disclosed, employers cannot take them into account.

Guidance about whether a conviction or caution should be disclosed can be found on the Ministry of Justice website.

The EFL is taking steps to become a more inclusive employer, by integrating Equity, Diversity & Inclusion into all aspects of the business. We hope by doing so, we can attract the very best in diverse talent and create a more inclusive culture, where people come to work feeling comfortable in being their authentic selves, allowing the EFL



to continuously enrich our workforce, evolve how we work and embrace difference in thought and ideas. So we can become fully representative of our local community and fan base we serve.

For a full job description and application form, please visit www.efl.com. Completed application forms should be returned to jdexter@efl.com.

Closing Date: **Wednesday 4th August 2021**

Interview Date: **w/c 9th August 2021**