



Inspiring change within our community

Ewood Park Stadium, Blackburn, Lancashire, BB2 4JF, United Kingdom
T: 01254 508139 | E: enquiries@brfctrust.co.uk | W: www.brfctrust.co.uk | [@brfctrust](https://twitter.com/brfctrust)

Organisation	Blackburn Rovers Community Trust
Position	Matchday Assistant
Rate of pay	£10.00 per hour
Location	Blackburn Rovers Football Club, Ewood Park Stadium, Blackburn, BB2 4JF
Type of Contract	Casual contract – as and when required
Closing Date	5:00pm on Tuesday 30 th November 2021
Interview Dates	TBC

Blackburn Rovers Community Trust (BRCT) is a successful award-winning charity that is continuing to grow as a sustainable dynamic organisation that positively impacts on the local community. We employ over 40 full-time staff and engage with over 40,000 people annually. We are dedicated to providing the best possible services to local people through a variety of programmes which aim to upskill, create opportunities and improve the health of those we serve.

Our Vision, Mission and Values

Given the needs that our charity has identified within the local area, we have formulated a strategy to ensure that these requirements are met by our charity, providing support and opportunities for those who need them the most.

Our Vision

We strive to:

- Inspire Change
- Raise Aspirations
- Invest in Futures
- Improve Health and Wellbeing
- Provide Sports Opportunities
- Build a More Integrated and Inclusive Society

Mission Statement

“Inspiring change in our community”

Blackburn Rovers Community Trust is fully committed to offering all members of the local community

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access to the highest quality programme of grassroots sports, education, inclusion and awareness projects to encourage off-field participation, success and enjoyment. We are at all times keen to use the profile and brand of Blackburn Rovers Football Club to greatest effect, committed to developing a comprehensive and diverse range of community initiatives and partnership working practices to open up new avenues of life chances and make a positive difference to the lives of the people of Blackburn with Darwen and Lancashire.

Our Values

We have a dedicated and determined group of staff who are all committed to ensuring that our values are embedded in every day thinking, from planning to fundraising to delivery. It is essential that all connected with Blackburn Rovers Community Trust share in these values to assist us in achieving our ambitions of:

- Building positive partnerships with like-minded organisations.
- A pro-active style in progressing the impact and quality of our work.
- An open and honest approach to working with all parts of our community.
- To ensure that anyone who wants to engage with the Trust can do so.

Our Core Values

- Innovation
- Creativity
- Individuality
- Inclusivity
- Diversification
- Proactivity
- Ambition
- Determination
- Principles
- Family

The Pillars

- Fulfilling Potential
- Encouraging Achievement
- Enhancing Wellbeing
- Success Through Sport

Main Purpose of the role is to:

To support the Matchday Lead with the smooth operational running of Community Trust lead activities for Blackburn Rovers home matches throughout the season.

You will require good interpersonal and communication skills, to engage with fans – promoting Club and Trust activities.

Activities included, but not limited to:

- Pre-match football coaching
- Hosting our inflatable goals and football dart board.
- Guard of Honour and Player Escorts
- Birthday Party Host
- Hosting our Strikers' Lounge and Games Room
- Rover the Dog Chaperone
- Ball Team Supervisor

How to apply:

To apply, please email your [application form](#), [equal opportunities form](#) and covering letter to recruitment@brfctrust.co.uk. CVs will not be accepted.

FAO: Gary Robinson, Chief Executive Officer
Blackburn Rovers Community Trust,

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Ewood Park,
Blackburn,
BB2 4JF

Interview dates: W/C

Please note that the job will be subject to satisfactory references and enhanced DBS procedures.

Job Description
Matchday Assistant
Blackburn Rovers Community Trust

JOB DESCRIPTION		
1.	Job Title	Matchday Assistants
	Salary	£10.00 per hour
	Hours of Work	Casual hours available on Blackburn Rovers home matchdays
	Location	Blackburn Rovers Football Club, Ewood Park, Blackburn, BB2 4JF.
	Responsible To	Community Trust Matchday Lead and Executive Management Team.
	Responsible For	Assisting in the operational running of Community Trust matchday activities.
	Contractual Status	Casual Contract
2.	Overall purpose of the Job	To work alongside the Matchday Lead to assist in the running of Community Trust lead matchday activities; including positive engagement of fans to promote the Club and Trust.
3.	Duties and Responsibilities	<p>To be responsible for:</p> <p>To assist in Community Trust matchday activities, which may include the following:</p> <ul style="list-style-type: none"> • Pre-match football coaching • Hosting our inflatable goals and football dart board. • Guard of Honour and Player Escorts • Birthday Party Host • Hosting our Strikers' Lounge and Games Room • Rover the Dog Chaperone • Ball Team Supervisor <p>To positively engage with fans to promote the Club and Trust activities.</p> <p>To provide an excellent customer service, to give a memorable fan matchday experience.</p>

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4.	General	To at all times represent Blackburn Rovers Football Club and Blackburn Rovers Community Trust in a professional manner regarding to dress, presentation, personal hygiene, attitude, conduct and professionalism.	
5. Person Specification			
		Essential	Desirable
Demonstrable Experience		Face-to-face customer services experience.	Experience delivering events / activities to both children and adults.
Knowledge		An understanding of the roles and responsibilities of professional football club community charities.	
Skills		<p>Strong interpersonal skills with the ability to communicate effectively both orally and in writing.</p> <p>To have a pleasant and approachable demeanour.</p> <p>The ability to work with the minimum of supervision.</p> <p>The ability to work as part of a team, demonstrating a willingness and ability to perform all functions required of team members.</p> <p>Excellent people skills with the ability to motivate and inspire individuals and organisations.</p> <p>Maintain a level of flexibility and adaptability in a fast-paced environment.</p> <p>Highly organised with the ability to prioritise.</p>	

Please note:

The person appointed to this post will, from day-to-day, have contact with children and vulnerable adults, many of whom are under eleven years of age, and a number of whom may have moderate learning difficulties and/or disabilities. Therefore, the post holder will require an enhanced Disclosure Barring Service check.

Safeguarding Recruitment:

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Blackburn Rovers Community Trust and Blackburn Rovers FC is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults, and expect all staff to share this commitment. The successful applicant will be required to undertake appropriate safeguarding checks as well as providing proof of right to work in the UK. The successful applicant can expect to have their personal information entered on to a Single Central Record and/or the FA's Whole Game system, which will be shared with key football and other sports governing bodies and organisations where applicable.

Equality, Diversity & Inclusion:

As we are a diverse community trust that respects differences in race, disability, gender, gender identity, sexual orientation, faith, background or personal circumstance we welcome all applications. We want everyone to feel valued and included in the football community and to achieve their full potential. BRCT is opposed to any form of discrimination and commits itself to the redress of any inequalities by taking positive action where appropriate.

The document is a guide only and should not be regarded as exclusive or exhaustive. It is intended as an outline indication of the areas of activity and will be amended in the light of changing needs of the organisation.

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